FY14 -- A Year Of Growth

FY14 was a year of increased usage by members of our community. The library offered more programs than ever before for people of all ages. The library continued to improve its technology by replacing its ten-year-old integrated library system (ILS). Our new system, Polaris, has improved the speed and ease of use of the library catalog and circulation services. The library added another digital service, Zinio, in addition to our popular downloadable e-books. The blending of traditional and innovative library services is what makes CCPL a vital presence in Charles County. On behalf of the Board of Library Trustees and the staff at CCPL, I want to thank you for your support and patronage.

Diane Johnson, Acting Director

+33% increase in program attendance
-10% decrease in Revenue
+15% increase in visitors
+32% increase in information requests

"I couldn't face going home yet so I decided to treat myself by going by the library. Thank God for the library."
CCPL By the Numbers

- 799,110 items circulated
- 612,400 number of library visits
- 235,982 items in collection
- 113,791 computer sessions
- 79,587 number of library card users
- 66,469 Wi-Fi sessions
- 56,178 people used a meeting room
- 39,616 information questions answered
- 32,341 people attended a program
- 5,531 items borrowed outside of Tri-Co.
- 5,123 items loaned outside of Tri-Co.
- 2,302 meeting room bookings by outside organizations
- 1,602 library programs
- 108 public access computers
- 56 staff (FTE - full time equivalent)

INCOME

<table>
<thead>
<tr>
<th>Category</th>
<th>Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>COUNTY OPERATING COUNTY</td>
<td>$3,967,486</td>
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<tr>
<td>CONTRIBUTED FACILITIES</td>
<td>$852,555</td>
</tr>
<tr>
<td>STATE OPERATING</td>
<td>$894,580</td>
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<tr>
<td>STATE PENSION</td>
<td>$319,503</td>
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<tr>
<td>FINES, SALES &amp; FEES</td>
<td>$188,841</td>
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<tr>
<td>DONATIONS</td>
<td>$22,383</td>
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<tr>
<td>GRANTS</td>
<td>$22,520</td>
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<td><strong>TOTAL</strong></td>
<td><strong>$6,267,868</strong></td>
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EXPENSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Expenses</th>
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</thead>
<tbody>
<tr>
<td>PERSONNEL OPERATING</td>
<td>$3,503,732</td>
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<tr>
<td>MATERIALS</td>
<td>$325,224</td>
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<tr>
<td>TECHNOLOGY/EQUIPMENT</td>
<td>$40,557</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$6,001,486</strong></td>
</tr>
</tbody>
</table>

County (77%), State (19%), Other (3%), Donations & Grants (1%)

Personnel (58%), Operating (35%), Materials (6%), Technology & Equipment (0%)
39,616 Information Questions Answered
799,110 Items Circulated
79,587 People with library cards
66,469 Wi-Fi Sessions
56,178 People used a meeting room
612,400 Library Visits
235,982 Items in collection

"When I read I could be sitting in my bed but mentally be in Canada snowboarding. It helps me escape from my troubles. It makes me happy. I'm happy I can just come to the library, get books and discover great new authors. All the people at the desk are so nice. The library is my best friend. I'm 11 and I love my library very much.”

Classic Tea For Seniors
"One of my first memories was going to the library with my mom. We took out Thumbelina and on the way home stopped to look at the beautiful pictures while she read to me. Ever since, the library has been a refuge for me. A safe place. A quiet place. Some where to read. To get information. To bring my children. To be alone and still be with people. I love the library and all that it offers."

Board of Trustees

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Claudia Bellony-Atanga, Vice President
Janaya P. Thompson, Treasurer
Nancy McCord
Andrew G. Pizor
Samuel C. Wortsey, Jr.
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Acting Director

La Plata Branch & Outreach Services
2 Garrett Ave.
La Plata, MD 20646
301-934-9001, 301-870-3520

P.D. Brown Memorial Branch
50 Village St.
Waldorf, MD 20602
301-645-2664, 301-843-7688

Potomac Branch
3225 Ruth B. Swann Dr.
Indian Head, MD 20640
301-375-7375

Waldorf West Branch
10405 O’Donnell Place
Waldorf, MD 20603
301-845-1395

Hours:
Mon. - Thurs. 9-8
Fri. 1-5
Sat. 9-5
Closed Sundays

www.ccplonline.org