Serving Our Community In Unpredictable Times

Despite the many challenges our community faced this year, Charles County Public Library proved to be an organization full of innovative thinkers dedicated to meeting the needs of our community no matter what obstacles we faced.

As you’ll see in this report, our mission to create opportunities for our community to engage, discover and learn could not be stopped, even as uncertainty hit. Our staff was empowered to adapt and expand our services despite hardship. We launched a new blog, CCPL @ Home. We pivoted from in-person services and programs to totally virtual offerings in order to help keep our community safe, while still providing access to library resources. We also connected with our community in new ways through live chat on our website, via expanded telephone reference hours, as well as through three new online platforms for virtual programming.

These accomplishments would not have been possible without the dedication of our extraordinary staff, the support of our Board of Trustees, and the leadership of our Executive Director, Kenneth Wayne Thompson, who was appointed to the position mere days before the national lockdown went into effect. We hope you enjoy reading how we were able to make a difference this past year, and look forward to seeing you in the library soon!
The Charles County Public Library creates opportunities for the community to engage, discover, and learn.

We are the trusted source for connecting everyone to endless possibilities.
Board of Trustees

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Operating Budget

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>County</td>
<td>$3,863,205</td>
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<td>State</td>
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<td>Federal</td>
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<td>Grants</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$5,658,012</strong></td>
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CCPL Employees

- Full Time: 64.5
- Part Time: 40
- Volunteers: 30
Virtual Programs

- Programs: 1275
- Attendance: 23,823

Delivered Via New Platforms

- Zoom
- Crowdcast
- Google Meet
Virtual Reading Challenges

Summer Reading

1,000 participants

673 Program Attendance

46 Special Programs
650,324
Materials Circulated

565,961
Physical Items

177,725
E-Content
Digital Services & Resources

Ancestry Library Edition
64,225

BrainFuse
8,171

Freegal Song Streams/Downloads
4,722

Hoopla Circulations
26,307

Kanopy Video Plays
628

Lynda.com
26,307

Overdrive Circulations
64,225

Digital Circulation
84,363

Database Use
93,362
New Virtual Services

**Live Webchat**
- 277 sessions

**Telephone Reference**
- 628 sessions

**CCPL @ Home Blog**
- 238 posts
Mobile Hotspots & Free Parking Lot WiFi

110
Circulating Wi-Fi Hotspots

1,011
Wi-Fi Hotspot Circulation

FREE WiFi Access was provided in all facility parking lots

Grew our collection by 100 hotspots through a grant from the Governor's Office of Rural Broadband for use in 2021
Community Partners & Donors

(3) Anonymous Donors | 301 Derby Dames | Alpha Kappa Alpha Sorority, Inc. | Baltimore Orioles | Cherise Banner | Bay K-9 Search & Recovery | Benedict Firehouse | JoAnne Berens | Beyond the Classroom, Inc. | Boston's Restaurant & Sports Bar | Brown Girl Wellness | Budds Creek | Capital Clubhouse | Center for Abused Persons (CAP) | Center for Children | Charles County AARP | Charles County Archaeological Society | Charles County Arts Alliance (CCAA) | Charles County Charitable Trust | Charles County Department of Community Services | Charles County Department of Aging | Charles County Department of Economic Development | Charles County Department of Emergency Management | Charles County Department of Tourism | Charles County Hospice | Charles County Orphans Court | Charles County Parks & Recreation | Charles County Department of Planning & Growth Management | Charles County Public Schools | Charles County Department of Social Services | Charles County Master Gardeners | Charleston Senior Living | Chick-fil-A | Children's Aid Society | Citizens for Charles County Public Library (C4CCPL) | Margaret Cleary | Joseph Cocimano | College of Southern Maryland | Community Foundation of Southern Maryland | Caitlin Crowell | Delta Sigma Theta Sorority, Inc. | DC United | Early Childhood Advisory Council | Margaret Foster-Massey | Forever Free Books | Foundation Information Network | Gray Brothers Market | Greater Waldorf Jaycees | William Gross | Gwynn Center | HeadStart | Health Department of Charles County | Indian Head Senior Center Indian Head Community Center | Indian Head Town Hall | Internal Revenue Service | Island Music Company | James E. Richmond Science Center
Community Partners & Donors

JobSource/DLLR | Journey Beyond | Jude House | Salim & Sheila Khoury | Joel Kore | La Plata Garden Club | La Plata Town Hall | Pamela Leupen | Life Journeys Writers' Guild | Lifestyles of Southern Maryland, Inc. | William Lindsay | Living the American Indian Experience | Paul M. Livingston | Macaroni Kid of Charles County | Magic with K | Maryland AARP | MD Commission for Civil Rights | Maryland Department of Housing & Community Development | Maryland Department of Humanities | Maryland Department of Natural Resources | Maryland Department of Veterans Affairs | Maryland Extension Service | Maryland Family Network | Maryland Insurance Administration | Maryland International Raceway | Maryland Science Center | Maryland State Arts Council | Maryland STEM Festival | Nanjemoy Senior Center | NSWC Indian Head EOD Technology Division | Our Place Waldorf | Donna Peterson | Pets on Wheels | Remembrance Antiques & Treasures | Robert D. Stethem Educational Center | Walter Roscello | Rotary Club of Waldorf | Ashleigh J. Skinner | SkyZone | Sigma Gamma Rho Sorority, Inc. | Silver Diner of Waldorf | Kiran Sitoula | SMECO | Southern Maryland Alzheimer's Association | Southern Maryland Heritage Conservation Area Consortium | Southern Maryland Astronomical Society (SMAS) | Southern Maryland Audubon Society | Southern Maryland Blue Crabs | Southern Maryland Regional Library Association (SMRLA) | Southern Maryland Tri-County Community Action Committee | Spring Dell Center | State Library Resource Center | Danielle Staudt | St. Charles Apartments | The Judy Center | The Playful Parent | KennethWayne Thompson | University of Maryland Charles Regional Medical Center | Waldorf West Mom’s Club | Alisa Williams | Linda Wirth
CCPL staff are wonderful. Thank you for always being there for us!

Immediate help, great service as always from CCPL!

Am loving the services and programs, especially the seminar on how to be an anti-racist. Hope you do more of these!

Awesome customer service!

THANK YOU!!!!! I WISH ALL OTHER LIBRARIES WERE LIKE THIS!

I ❤️ CCPL!

Very helpful for my telework!

Thank you for continuing to operate our library through these uncertain times.