### Enroll with health care - Veterans Health Administration

To enroll with Veterans Healthcare Services at the Washington DC VA Medical Center:

- **Call:** Call 1-877-222-VETS (8387), Mon-Fri, 8:00AM-8:00PM
  
  Washingtondc.va.gov; click “Become a patient” link; click “Application for healthcare benefits”; complete 10-10 EZ form

- **In person:** DC VA Medical Center- 50 Irving Street NW Washington DC, “Eligibility”; 202-745-8000
  
  CRRC- 1500 Franklin Street NE; 202-636-7660

### Request a DD214 (records)

- **Online:** [https://www.archives.gov/veterans/military-service-records/index.html](https://www.archives.gov/veterans/military-service-records/index.html)

- **In person:** VA Regional Office- 1722 I Street NW; 1-800-827-1000
  
  CRRC- 1500 Franklin Street NE; 202-636-7660
  
  Request eligibility specialist to enroll

### Veterans Benefits Administration

**Department of Veterans Affairs Regional Office**

- **Call:** 1-800-827-1000

- **In person:** 1722 I Street NW

- **Online:** [https://www.ebenefits.va.gov](https://www.ebenefits.va.gov)

- **Services:** Compensation, pension, voc rehab, survivors’ benefits

**Community Resource and Referral Center (CRRC)**

- **Call:** (202) 636-7660 to confirm what days/times VBA representative is available

**Education & Training 1-888-442-4551** [www.gibill.va.gov](http://www.gibill.va.gov)

**Veteran Helpline/Resource Directory**

**National Call Center for Homeless Veterans (24/7)**

- 877-424-3838 or 1-877-4AID-VET

**Veterans Crisis Line (24/7)**

- 1-800-273-8255 (press #1)

Nation Resource Directory [https://nrd.gov/](https://nrd.gov/) (information about resources for employment, financial, claims, etc)

### MENTAL HEALTH CRISIS HOTLINES

**CrisisLink Suicide Hotline, DC & Northern VA (24/7)**

- 703.527.4077

**Alexandria Emergency Mental Health Services (24/7)**

- 703.746.3401

**Arlington Emergency Mental Health Services (24/7)**

- 703-228-5160

**Fairfax CBS Emergency Services (24/7)**

- 703-573-5679

**Prince William ACTS Helpline (24/7)**

- 703-368-4141

### VA HEALTHCARE

**DC VA MEDICAL CENTER**

- 202-745-8000

- 50 Irving Street NW

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**The resources and programs listed below do not constitute an endorsement or recommendation by the VA or any of its employees. VA is not responsible for actions or services of the resources and programs provided**
VA HEALTHCARE

Local clinics that can be used for primary care appointments, health education, mental health, and preventative care are located in convenient locations throughout the Washington, DC area. If you would like to choose one of these primary care teams, please let your primary care provider know or tell eligibility when you are first enrolling that you would like one of these clinics selected as your primary care location.

Community Resource and Referral Center (CRRC)
202-636-7660
1500 Franklin Street NE
Hours: 24 hours/7 days a week
Showers, laundry, computer lab, homeless (HCHV) program (assessments and referrals to transitional housing); Compensated work therapy (CWT); employment services; justice re-entry and diversion

Fort Belvoir
571-231-2408
9300 DeWitt Loop Sunrise Pavilion, Fort Belvoir, VA

VET CENTERS
Readjustment counseling, military sexual trauma counseling, and bereavement counseling services.

Alexandria Vet Center
703-360-8633 Or 703-360-8633
6940 South Kings Highway #204

COMMUNITY HEALTHCARE

Fairfax Community Services Board
(703) 573-5679
8221 Willow Oaks Corporate Drive, Fairfax, VA
Services for mental health, substance use disorders, developmental disabilities

Gartlan Center
Call Fairfax CSB Entry & Referral- 703-383-8500
8119 Holland Road, Alexandria, VA
Emergency services for psychiatric crisis

Northern Virginia Family Services
Health & Dental Services
Arlington: 571-748-2710
Fairfax: 571.748.2593 (phone line hours: Mon-Fri, 9-12)
Prince William: 571.748.2635
Mental Health Services
Intake and Referral: 571.748.2818.
Must be a county resident, Household income must be 200% or less of the Federal Poverty Line.

Northern Virginia Dental Clinic
(703) 820-7170
For referral, contact Office of Community Services at 703.746.5700

**The resources and programs listed below do not constitute an endorsement or recommendation by the VA or any of its employees. VA is not responsible for actions or services of the resources and programs provided**
Residents of: Alexandria, Arlington, Fairfax, Loudon, Falls Church
Individual/family income must be at or below 200% of the federal poverty guidelines.

**HOMELESS DROP-IN AND REFERRAL SERVICES**

**Alexandria**

**Alexandria Community & Human Services Information and Referral**

Customer Call Center- 703.746.5700
Information on social services and public benefits assistance; mental health, intellectual disability and substance abuse services; and support initiative for women.

**Homeless Services Assessment Center (HSAC)**

Screening line 703-746-5700
Walk-in eligibility screening at 2525 Mt. Vernon Ave, Alexandria, VA
Centralized intake system designed to screen adult individuals who are homeless or at risk of homelessness

**Carpenter Shelter- David's Place**

(703) 548-7500
930 North Henry Street Alexandria, VA 22314
Monday-Friday 7:30am-11:30am; Saturday 8am-12pm
Services: Showers, Laundry, Locker facilities, Phone and voice mail services, Mailing address, Housing referrals

**Arlington**

**Arlington Department of Human Services**

Emergency Housing Information Line: 703-228-1010
2100 Washington Blvd, Arlington, Virginia

**Department of Human Services Community Assistance Bureau**

703-228-1300
Services: If homeless or at risk of becoming homeless

Economic Independence (1st floor)
703-228-1350
Services: Public assistance: SNAP, TANF, Medicaid, etc.
Apply for public assistance online at https://commonhelp.virginia.gov/access/

Food Stamps information line
703-228-1324

**A-SPAN’s Opportunity Place**

(703)820-4357
Outreach Office- (703) 525-6075
2708-B S. Nelson St. (2nd Floor), Arlington, VA
Walk-in Hours: Mon thru Thurs 1 p.m.-5 p.m.
Services: Showers, Laundry, Phone, Clothing, Employment Services, Case Management

**Fairfax**

**Fairfax County Human Services, Coordinated Services Planning**

(703) 222-0880
Intake, assessment and referrals to human services
Mon-Fri: 8am-4:30pm

**NVFS- General Homelessness Prevention Services**

703.222.0880

**The resources and programs listed below do not constitute an endorsement or recommendation by the VA or any of its employees. VA is not responsible for actions or services of the resources and programs provided**
The Lamb Center  
(703) 691-3178  
3220 Old Lee Highway, Fairfax, VA  
Drop-in, meals, showers, laundry, bible study, IDs, tokens, referrals

Fairfax  
Embry Rucker Community Shelter (Cornerstones)  
703-437-1975  
11975 Bowman Towne Dr., Reston, VA 20190  
Child care, medical assistance, nutritious meals, a nurse on staff and financial counseling  
Drop-in access to hot meals, laundry machines, and shower facilities

Safe Haven, First Christian Church Falls Church  
703-532-8220  
6165 Leesburg Pike, Falls Church, VA  
Drop-in breakfast, lunch every Thurs 8am-1pm year round, Jan-March open Tue from 8am-1pm  
Haircuts, clothing closet, basic medical advice, computer/internet access  
Individuals interested just need to show up at between 8am-1pm, no referral necessary

FACETS Client Resource Center  
703-352-5090  
Basic needs assistance and comprehensive case management, emergency pantry, computers and phones, hot meals, outreach, homeless diversion

Prince William  
Prince William County Department of Social Services  
703 792-7500

NVFS- General Homelessness Prevention Services  
571.748.2603

The Hilda M. Barg Homeless Prevention Center  
(703) 680-5403  
14945 Jefferson Davis Highway, Woodbridge

Bill Mehr Drop In Center  
703-897-0199  
1416 Potomac Mills Road  
Food, showers, clothing, referrals, mental health services

Loudoun County  
Homeless hotline 703-777-0353

SHELTER

Alexandria  
Alexandria Community Shelter  
(703) 746-3660  
2355-B Mill Road, Alexandria, VA  
Men, women and families

Carpenters Residential Shelter  
(703) 746-5700; (703) 548-7500  
930 North Henry Street Alexandria, VA  
Men, women and children

**The resources and programs listed below do not constitute an endorsement or recommendation by the VA or any of its employees. VA is not responsible for actions or services of the resources and programs provided**
Winter Hypothermia Shelter at Carpenters
Open: Nov–March, 7a.m. – 7p.m.

Arlington

**Arlington Department of Human Services**
703-228-1300  OR  703-228-1010
Shelter referrals

**SHELTER**

Arlington

**A-SPAN Emergency Winter Shelter (Nov. 1 – March 31)**
703-228-7395
2049 N. 15th St., Arlington, VA

**Safe Haven at Sullivan House**
(703) 525-7177
Services: Emergency shelter for families experiencing homelessness

Fairfax

**NVFS- Bailey’s Crossroads Community Shelter**
703-820-7621
3525 Moncure Avenue, Falls Church, Virginia
Hypothermia prevention services: Nov 1- Mar 31

**Eleanor Kennedy Shelter (New Hope)**
(703) 799-0200
Fort Belvoir
Single adults, male and female

**Embry Rucker Community Shelter (Cornerstones)**
703-437-1975
11975 Bowman Towne Dr., Reston, VA 20190
Emergency housing for families and single men and women

**Friends of Falls Church Homeless Shelter**
703-854-1400
217 Gordon Hwy, Alexandria VA
Open: Nov-April (6pm-8am), men and women

**Katherine K. Hanley Family Shelter**
571-522-6800
12970 Katherine Hanley Court, Fairfax, VA
A shelter for families with children.

Prince William

**ACTS Homeless shelter hotline**
703-221-3188

**ACTS Beverley Warren Emergency Shelter**
703-221-3188
17866 Maine Street, Dumfries, VA 22026
18 bed facility for families, singles

**The Hilda M. Barg Homeless Prevention Center**
(703) 680-5403
14945 Jefferson Davis Highway, Woodbridge
Year round 30-bed shelter for families and single adults

**The resources and programs listed below do not constitute an endorsement or recommendation by the VA or any of its employees. VA is not responsible for actions or services of the resources and programs provided**
Prince William Department of Social Services- Winter Shelter
703-897-0199
14730 Potomac Mills Road in Woodbridge
November 1 through March 31, from 6:30 p.m. to 7 a.m
SERVE, Inc. Emergency shelter
(571) 748-2603 (leave name and phone #)

SERVICES:

TRANSITIONAL & SUPPORTIVE HOUSING

All Counties

Community Resource and Referral Center (CRRC)
202-636-7660
1500 Franklin Street NE
Hours: 24 hours/7 days a week
Services: Veterans who are homeless or at imminent risk of homelessness may request to speak with a social worker to place a referral. Referrals must be done in-person.

Alexandria

Christ House Men’s Shelter
703-549-8644
131 S West St, Alexandria, VA 22314
Services: Transitional housing for homeless men; shower and laundry facilities

ALIVE! House Shelter
703-684-1430
Services: Temporary housing for women and families in emergency and transitional situations. ALIVE! House provides 6-12 months of shelter, support, and help developing life skills for up to four homeless families at a time.

Arlington

Volunteers of America- Residential Program Center
703-228-0022
1554 Columbia Pike, Arlington, VA
Services: Non-medical detoxification, substance abuse recovery and housing services for single adults experiencing homelessness
Must be referred by Arlington Department of Human Services- 703-228-101

Fairfax

FACETS Housing Services
(703) 222-0880; Referral required through Coordinated Services Planning (CSP)
10640 PAGE AVENUE, SUITE 300, FAIRFAX, VA
Services: Supportive and long-term housing for individuals and families
Families work with a FACETS case manager on the goal of locating permanent or transitional housing. Participants receive budget counseling, housing location services, connection to community resources, basic needs and transportation assistance and services for children

Pathway Homes
(703) 876-0390
Services: Supported shared housing for adults who are (a) at least 18 years old, and (b) have a documented diagnosis of severe mental illness and/or substance use disorder.

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Prince William

St. Margaret of Cortona Transitional Residence Program
703-910-4845
1423 G Street, Apt A, Woodbridge, VA
Up to 24 months of low cost housing and supportive services to married and single parents
Services: exiting emergency shelters; Application required

RAPID REHOUSING

Supportive Services for Veterans and Their Families (SSVF)

Rapid rehousing programs for Veterans who are homeless or at imminent risk of homelessness
Services include: housing identification, move-in and rent assistance, and case management
Veterans can only be enrolled in one SSVF program

Friendship Place
202-658-9599 (Screening line)
Arlington, Alexandria, PWC, Fairfax, Loudoun

Volunteers of America
703-341-5077 or (844) 461-2892
Arlington, Alexandria, PWC, Fairfax

Operation Renewed Hope Foundation
703-887-8117
Arlington, Alexandria, PWC, Fairfax

U.S. Veterans Initiative
202-738-7664; 202-969-7000; 202-573-4961 (5)
Arlington, Alexandria, Fairfax

Housing Counseling
202-667-7006 (Ask for an “eligibility specialist.”)
Arlington, Alexandria, Fairfax
Intake hours are from 9:00-5:00pm Mon.,Tues.,Thurs., and Fri. and 9:00-8:00 p.m. on Wed.
Please provide income verification and writ of eviction to be eligible
Rental Assistance Hotline answered on the first business day of each month

RENTAL/UTILITY ASSISTANCE

All Counties

Virginia Department of Social Services’ (VDSS) Energy Assistance Program
Apply online: https://commonhelp.virginia.gov/access/
Apply at local Department of Social Services:
Alexandria- (703) 746-5700, 2525 Mount Vernon Ave
Arlington- (703) 228-1350, 2100 Washington Blvd. - 1st Fl
Fairfax- (703) 324-7500, 12011 Government Center Parkway, Suite 232
Prince William- (703) 792-7500, 7987 Ashton Ave., Suite 200, Manassas

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Northern Virginia Resource Guide

Services:
Catholic Charities Emergency Financial Assistance Program
703-548-4227 – press “5”, Monday – Friday 10:00 a.m. to 3:00 p.m
Financial assistance by appointment only: Monday to Friday 9:00 a.m. - 2:00 p.m.
Services: Limited financial assistance for rent and utilities

Final Salute, Inc. (Women Veterans); 703-224-8845; http://www.finalsaluteinc.org/; Financial assistance;
transitional housing

RENTAL/UTILITY ASSISTANCE

Alexandria
Alexandria Department of Community and Human Services, Office of Community Services
703.746.5700 for screening and appointments
Rental assistance to eligible, low-income persons facing a housing crisis
Senior Rent Relief Program: Cash grants for low-income renters who are 65 or older or permanently and totally disabled and who have no other assistance to help pay their rent

ALIVE! Emergency Monetary Assistance
Must be referred by the Office of Community Services, 703-746-5700
For general information call 703-837-9300
Monetary assistance to Alexandria City residents for rent, utilities, medical expenses and other emergency needs

Salvation Army at Alexandria Corps
(703) 836-2427
1804 Mount Vernon Avenue, Alexandria VA, 22301
Year-round support is available for people in crisis – utility and rental assistance for families facing eviction, food and gift baskets for the hungry and utility help to keep the lights or water on

Arlington
Salvation Army at Arlington Corps
703.746.5700 for screening and appointments
518 South Glebe Road, Arlington, VA 22204
Services: Eviction prevention and utility assistance

Army Emergency Relief
(703) 696-8435
201 CUSTER ROAD BLDG. 201, ARLINGTON, VA
Active Duty/Retired Military
Provides emergency financial assistance for rent, food, utilities, emergency transportation, essential vehicle repairs, funeral expenses, and medical/dental expenses. Army Emergency Relief (AER) assistance is in the form of an interest free loan, grant and/or combination
Services: interest free loan and grant.

Fairfax

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NVFS- Emergency Utility Assistance
571.748.2552

Fairfax County Rental Program
Waitlist Inquiries for Public Housing
Call 703-246-5072 or apply online http://www.fairfaxcounty.gov/rha/preapp.htm

Britepaths Financial Assistance Program
703.273.8829
Contact Coordinated Services Planning for referral, 703.222.0880
Services: Provides small grants to help with rent, utilities and some other basic emergency needs.

RENTAL/UTILITY ASSISTANCE

Fairfax

Fairfax FISH Inc.
Contact Fairfax department of Human Services (703) 222-0880
Provides financial aid for rent; mortgage payments; utilities such as electric, water, gas, or heating oil; prescriptions or medical treatments and appliances; gasoline; food; and baby formula and diapers
Services:

Prince William

NVFS- Emergency Utility Assistance
571.748.2624

ACTS Emergency Assistance
703-368-4141
17950 Dr. David Cline Lane in Dumfries
Services: Utility and prescription assistance
Required: ID, proof of address, proof of income, household verification

Holy Family
703-670-8161
Emergency needs, food and referrals

New Creatures in Christ Ministries
703-910-4293
13327 Woodbridge St, Woodbridge, VA 22191
Financial assistance, food pantry, housing location assistance, job searches and resume assistance

Salvation Army, Woodbridge
703-580-8991
1483 Old bridge Road Suite 102 Woodbridge, VA, 22192
Emergency needs and referrals

Dumfries United Methodist
(703) 221-2880
3890 Cameron Street Dumfries, Virginia
Financial assistance with prescription medication costs, utility assistance

Streetlight Community Outreach Ministries
(703) 491-2288
1550 Prince William Parkway, Woodbridge, VA

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Emergency assistance

HOUSING SEARCH WEBSITES

- www.SocialServe.Com
- www.Apartments.com
- www.apartmentguide.com
- www.GoSection8.com
- www.apartmentfinder.com
- www.WeTakeSection8.com
- www.Zumper.com
- http://hcsnv.org
- www.abodo.com
- www.redfin.com
- www.Trulia.com
- www.ApartmentList.com
- www.Zillow.com

FOOD SERVICES

Alexandria

Office of Community Services
703.746.5700
Services: Referrals to emergency food closets. Food delivery limited to homebound individuals

Christ House Food Pantry
703-548-4227
131 S West St, Alexandria, VA 22314
Open for clients on Wednesdays and Thursdays from 9 a.m. – 1 p.m.
Services: Serve a warm meal for 50-65 guests each night of the year; arrive between 5-6 p.m.

Arlington

A-SPAN Homeless Bagged Meal Program
703-820-4357
Meal every night at:
— Oakland Minipark (N. Nelson St. & Wilson Blvd.) at 6:00 PM
— Rosslyn (Lee Hwy and N. Nash Street) at 6:30 PM

Our Lady Queen of Peace
Contact: Michelle Knight - 703-979-5580
2700 S. 19TH STREET
Food pantry and grocery distribution

St. George’s Episcopal Church
703-525-8286
915 N. Oakland St. Arlington, VA
Lunch food Monday through Friday: 11:30 AM to 1:00 PM.
Food Pantry is open Monday through Friday from 12:00 pm to 1:00 pm.

Fairfax

Safe Haven, First Christian Church Falls Church
703-532-8220
6165 Leesburg Pike, Falls Church, VA
Drop In breakfast, lunch every Thurs 8am-1pm year round, Jan-March open Tue from 8am-1pm

FACETS
Home Depot - 703-591-6808
3201 Old Lee Hwy, Fairfax
Breakfast offered 6-6:15AM

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Christ Lutheran Church- 703-273-4094  
3810 Meredith Dr, Fairfax  
Hot Meal offered second Wednesday of each month

**Britepaths, Food Bridge**  
(703) 222-0880  
4080 CHAIN BRIDGE ROAD, SUITE 2ND FLOOR, FAIRFAX, VA 22030-0000  
Services: Emergency and short-term food assistance to Fairfax County area  
Referral required through Coordinated Services Planning (CSP) 703-222-0880

**Food for Others, Warehouse Distribution**  
(703) 207-9173; Referral required from Social Service Agency  
2938 PROSPERITY AVENUE, FAIRFAX, VA  
Services: Distributions of food, Monday through Friday from 9:30am until 5:00pm.

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**FOOD SERVICES**

**Fairfax**

**Highview Christian Fellowship**  
(703) 323-6367  
4100 HUNT ROAD, FAIRFAX  
Services: Food pantry open 2nd Saturday, 10:00 am to 2:00 pm; 4th Wednesday, 2:00-8:00 pm

**Prince William**

**ACTS Food Pantry**  
703-368-4141  
17950 Dr. David Cline Lane in Dumfries  
Required: ID, proof of address, proof of income, household verification

Dumfries United Methodist  
(703) 221-2880  
3890 Cameron Street Dumfries, Virginia  
Food pantry

Streetlight Community Outreach Ministries  
(703) 491-2288  
1550 Prince William Parkway, Woodbridge, VA  
Food pantry, weekly outreach dinner

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**CLOTHING**

**Alexandria**

**Office of Community Services**  
703.746.5700  
Services: Referrals to area clothing closets. Limited assistance for work-related clothing may be provided as resources allow

**Christ House Thrift Shop**  
(703) 548-4277  
125 S. WEST STREET, ALEXANDRIA, VA  
Tuesday 9:30 am-12:00; 1:30 pm-4:00 pm Wednesday 9:30 am-12:00; 1:30 pm-4:00 pm  
Services: Thursday 9:30 am-12:00; 1:30 pm-4:00 pm; 4:00

**Rising Hope Mission Church, Rags to Riches Clothing Closet**  
(703) 360-1976  
8220 RUSSELL ROAD, ALEXANDRIA

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Services: Provides clothing vouchers to adults and children in need for use at the Thrift Shop

Arlington

A-SPAN's Opportunity Place
703-820-4357
2708 S. Nelson St.-B, 2nd Floor, Arlington, VA 22206
Clothing available at Opportunity Place during walk-in hours, and at the Emergency Winter Shelter during the winter season.

Resurrection Lutheran Church
703-532-5991
6201 N Washington Blvd. Arlington, VA
Services: The facility is open Saturday mornings from 9:00AM to 11:00AM

Fairfax

Safe Haven, First Christian Church Falls Church
703-532-8220
6165 Leesburg Pike, Falls Church, VA
Clothing closet: First-come, first-serve basis. Open from 10:00am-1:00pm subject to volunteer availability. Please note that we have a very limited quantity of clothing; this is not a full-service clothing program

Pender United Methodist Church
(703) 222-0880
12401 ALDER WOODS DRIVE, FAIRFAX
Clothing and some furniture available second and fourth Saturday of each month from 10:00 a.m. to 11:30 a.m.

Prince William

ACTS Thrift Store
703-368-4141
17950 Dr. David Cline Lane in Dumfries
Required: ID, proof of address, proof of income, household verification

Dumfries United Methodist
(703) 221-2880
3890 Cameron Street Dumfries, Virginia
Clothes Closet

Streetlight Community Outreach Ministries
(703) 491-2288
1550 Prince William Parkway, Woodbridge, VA
Clothing closet

**CLOTHING**

**EMPLOYMENT**

AmVets Career Center
301-683-4032

Linden Resources/Vets Ready 2 Work
703-521-4441 x7
Eligibility: Wounded warriors and Veterans with disabilities

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**Easter Seals**
Main Office: 301-588-8700
Lead Employment Specialist, Robert Simpson: 301-920-9715 rsimpson@eseal.org
Lead Employment Specialist, Robert Matthews: 301-920-9720
Lead Employment Specialist for Arlington, Alexandria, Fairfax, Sam Adams: 301-920-9731, 301-920-9770

**US Vets**

**Virginia Employment Commission**
Alexandria/Arlington: (703) 813-1300
Prince William County/Fairfax/Loudon: (703) 897-0407
Fredericksburg: (540) 322-5757

**EMPLOYMENT**

**Saved Hands Foundation**
571-572-9013 OR 703-895-6681
Services: Woodbridge, resume, job search assistance

**United Community Ministries**
703-360-9088 x203 - Tim Howard, Employment Counselor (tim.howard@ucmagency.org)
Work Center, 8305 Richmond Highway #4A, Alexandria, VA 22309
Alexandria, Woodbridge, Manassas, Fairfax
Services: Resume, job search assistance

**Alexandria Work Development Center**
703.746.5990
1900 N. Beauregard Street, Suite 300, Alexandria
Services: Trainings, Federal bonding program for job seekers with a prior convict, career readiness workshops

**Virginia Department of Veterans Affairs** (804) 786-0286

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