

DEPARTMENT OF VETERANS AFFAIRS

Enroll with healthcare - Veterans Health Administration

To enroll with Veterans Healthcare Services at the Washington DC VA Medical Center:

Call: Call 1-877-222-VETS (8387), Mon-Fri, 8:00AM-8:00PM

washingtondc.va.gov; click "Become a patient" link; click "Application for healthcare benefits"; complete 10-10 EZ form

In person: DC VA Medical Center- 50 Irving Street NW Washington DC, "Eligibility"; 202-745-8000
CRRC- 1500 Franklin Street NE; 202-636-7660

Request a DD214

Online: <https://www.archives.gov/veterans/military-service-records/index.html>

In person: VA Regional Office- 1722 I Street NW; 1-800-827-1000
CRRC- 1500 Franklin Street NE; 202-636-7660

Veterans Benefits Administration

Department of Veterans Affairs Regional Office

Call: 1-800-827-1000

In person: 1722 I Street NW

Online: <https://www.ebenefits.va.gov>

Services: Compensation, pension, voc rehab, survivors' benefits

VBA Homeless Outreach Coordinator: 540-597-1475

Community Resource and Referral Center (CRRC)

Call: (202) 636-7660 to confirm what days/times VBA representative is available

Education & Training: 1-888-442-4551 www.gibill.va.gov

VETERAN HELPLINES/RESOURCES DIRECTORY

National Call Center for Homeless Veterans

877-424-3838 or 1-877-4AID-VET

Veterans Crisis Line

1-800-273-8255 (press #1)

Mental Health Crisis Hotline

DBH Access Helpline (24/7)

1(888)7WE-HELP or 1-888-793-4357

Services: Emergency psychiatric care, information about mental health services

Nation Resource Directory <https://nrd.gov/> (information about resources for employment, financial, claims,

VA HEALTHCARE

DC VA MEDICAL CENTER

202-745-8000

50 Irving Street NW

VA COMMUNITY BASED OUTPATIENT CLINICS

Local clinics that can be used for primary care appointments, health education, mental health, and preventative care are located in convenient locations throughout the Washington, DC area. If you would like to choose one of these primary care teams, please let your primary care provider know or tell eligibility when you are first enrolling that you would like one of this clinics selected as your primary care location.

Community Resource and Referral Center (CRRC)

202-636-7660 (Open 24/7)

1500 Franklin Street NE

Showers, laundry, computer lab, homeless (HCHV) program (assessments and referrals to transitional housing); Compensated work therapy (CWT); employment services; justice re-

Services: entry and diversion

VA COMMUNITY BASED OUTPATIENT CLINICS

[Southeast Washington DC Community Based Outpatient Clinic](#)

202-745-8685

820 Chesapeake Street, S.E., Washington, DC 20032

Open Monday, Thursday and Fridays from 7:30 a.m. to 4 p.m. and on Tuesdays and

Services: Wednesdays from 7:00 a.m. to 3:30 p.m. to provide basic medical and preventative care

VET CENTERS

Readjustment counseling, military sexual trauma counseling, and bereavement counseling services.

[Washington DC Vet Center](#)

202-726-5212 Or 202-726-5212

1296 Upshur St NW

COMMUNITY HEALTHCARE

[SOME Medical and Dental Clinic](#)

Medical: 202-797-8806 x 1042

60 O Street NW, Washington (Walk-ins: Mon-Thurs 8-11am & 1-3pm, Fri 8am-12pm)

Dental: 202.797.8806, ext. 1041

60 O Street NW, Washington (Walk-ins: Mon-Fri 8-11am & 1-3pm)

[Bread for the City Medical and Dental Clinic](#)

202.386.7020 (to schedule a new patient appointment)(NW)

Mon-Thurs from 8:30am-5pm, Fri 8:30am-12pm; Tue/Wed 5-7pm

[Conway Health and Resource Center](#)

Medical: 202.540.9857 (Mon/Tue/Wed/Fri 8am-5pm; Wed 8am-8pm; Sat 9am-3.30pm)

Dental: 202.540.9862 Mon-Fri 8.30am-5pm; Sat 9am-3.30pm)

4 Atlantic Street, SW, Washington, DC 20032

[Unity Health Care](#)

(202) 469-4669 (to schedule an appointment)

10 healthcare centers and homeless healthcare services offered throughout DC

[Christ House \(medical respite\)](#)

(202) 328-1100

1717 Columbia Road NW

24-hour residential medical facility for homeless persons

[Whitman Walker](#)

1525 14th Street NW

Mon-Thurs: 8a-6p, Fri: 8a-6p

[Elizabeth Taylor Medical Center](#)

1701 14th Street NW

Mon-Fri: 8a-6p

GLBT Health Services

[Max Robinson Center](#)

2301 MLK Avenue SE

Mon-Fri: 8a-5pm

GLBT Health Services

HOMELESS DROP-IN AND REFERRAL SERVICES

[Community Resource and Referral Center \(CRRC\)](#)

202-636-7660

1500 Franklin Street NE

Hours: 24 hours/7 days a week

Veterans who are homeless or at imminent risk of homelessness may request to speak

Services: with a social worker to place a referral. Referrals must be done in-person.

[Virginia Williams Family Resource Center - homeless family intake and referral center](#)

920 Rhode Island Ave, NE

(202) 526-0017

Intake Hours: 8am-4pm M-Th (closed Friday)

Bring with you ID, homeless verification, BC, and SS Card

[SOME](#)

Isaiah House

(202) 797-8806

60 O Street NW, Washington

Services: Referrals, day programming

[Friendship Place](#)

Welcome Center

202-364-1419

4713 Wisconsin Ave NW

Mondays: 8:30a-11:30a and 1p-4p

Wed. & Thurs.: 8:30a-11:30a and 1p-3p

Fridays: 8:30a-11:30a

Drop-in Clinic offering meals, shower, laundry, case management, medical care

HOMELESS DROP-IN AND REFERRAL SERVICES

[Bread for the City](#)

Northwest Center: 202-265-2400

1525 7th Street NW

Intakes (Mon-Thurs 8:30-11am, 1-4pm; Fri 8:30-11am); Open hours to talk with social worker (Mon-Thurs 8:30-5pm; Fri 8:30-noon)

Southeast Center: 202-561-8587

1640 Good Hope Road, SE, Washington, DC 20020

Intakes (Mon-Thurs 9-11am, 1-4pm; Fri 9-11am); Open hours (Mon-Thurs 9:30-5pm; Fri 9am-noon)

[Capitol Hill Group Ministry- Shirley's Place](#)

(202) 544-3150

1338 G Street, SE

Services: Weekdays 8:00am-4:00pm

[Father McKenna Homeless Day Shelter \(Men only\)](#)

1-202-842-1112

900 North Capitol St, NW

Services: Case MGMT, Group, Meals, Showers, Laundry, Clothing, Transportation, & Computers

[Charlie's Place](#)

202-232-2995

Doors open at 6am; Breakfast at 6:30am

1830 Connecticut Avenue, NW, Washington
Case management; haircuts; clothing; tokens

HOMELESS DROP-IN AND REFERRAL SERVICES

Thrive DC

202-737-9311
1525 Newton Street NW, Washington
Case Management

Miriam's Kitchen

202-452-8926 x234
2401 Virginia Ave, NW, Washington

HIPS

202-232-8150; Hotline: 1-800-676-4477
906 H Street NE
Services: Case MGMT for trans individuals (by appt only); Mon-Thurs: 10:30a-5:30p, Fri 1pm -5:30p

N Street Village Day Center (Women only)

(202) 939-2076
1333 N St NW
Services: Welcome session Monday-Friday at 9:15 am at the N Street Village Day Center

Georgetown Ministry Center

1041 Wisconsin Ave NW
202-338-8301
Services: Case management, showers, laundry, computers, coffee, sandwiches

Adam's Place Drop-in Center

2210 Adams Place NE (behind shelter)
202-374-6846
Services: Case management, showers, laundry, computers, meals

SHELTER

District of Columbia Emergency Shelter Hotline

(202) 399-7093 or 1-800-535-7252 (Add'l beds/shelters available during hypothermia alert months)

Men's Only Shelters

Adam's Place

(202) 832-8317; Shelter Hotline (including shuttle information)- 1-800-535-7252
2210 Adams Place NE
Intakes at 7 pm each night; closes at 7 am the next morning; hypothermia shelter Nov-March

Central Union Mission

(202) 745-7118
65 Mass Ave, NW
Intake from 1:00pm to 6:00 pm; 30 day stay initially, then a 15-day- in/15-day-out rotation

CCNV

425 Second Street NW
(202) 393-1909 or call shelter hotline (800) 535-7252

801 East Men's Shelter

(202) 561-4014
2700 MLK Jr Ave SE
Emergency shelter open 7am-7pm; hypothermia shelter Nov-March

Transitional Rehabilitation Program: 24 hours, 6 months; DC Police Clearance (no older than 30 days)

[NY Avenue Men's Shelter](#)

(202) 832-2359 or call shelter hotline (800) 535-7252

1355/1357 NY Avenue, NW

Shelter opens at 7 pm each night; Intake 5-9pm; beds available on a first come, first serve basis

Men's Only Hypothermia Shelters

Hypothermia shelters are available from November 1 to March 31, when and if temperatures drop below 32 F.

Banneker Recreation Center

2500 Georgia Avenue NW

Columbia Heights Recreation Center

1480 Girard St. NW

Kennedy Recreation Center

1401 7th Street NW

Sacred Heart Church

16th and Park Road NW

(202) 234-8000

St Lukes's Church

3655 Calvert St. NW

(202) 333-4949

Salvation Army

3335 Sherman Avenue NW

Phone: (202) 829-0100

Raymond Recreation Center

3725 10th Street NW

Phone: (202) 671-2181

New Covenant Baptist Church (hypothermia only)

(301) 728-8307

1301 W Street SE

Women's Shelters

[CCNV](#)

425 Second Street NW

(202) 393-1909 or call shelter hotline (800) 535-7252

[Pat Handy Women's Shelter](#)

(202) 733-5378

810 5th St NW

Intakes 4:00-7:00pm daily; beds are assigned on first-come, first-serve basis

[DC General Building 27 - Harriet Tubman Shelter](#)

(202) 795-9966

1900 Massachusetts Ave SE #27

100-bed, low-barrier emergency facility; first come, first serve

[Community of Christ \(Hypothermia\)](#)

(202) 333-6052

3526 Massachusetts Ave NW

Women's Only Hypothermia Shelters

Sherwood Recreation Center (Hypothermia)

640 10th Street NE

Shelter Hotline: 1-800-535-7252

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[Nativity Shelter \(Hypothermia\)](#)

Shelter Hotline: 1-800-535-7252
6010 Georgia Avenue NW
7pm-7am, first come, first serve; hypothermia shelter Nov-March

Co-Ed Hypothermia Shelters

Emery Recreation Center

5801 Georgia Avenue NW Shelter Hotline: 1-800-535-7252

King Greenleaf Recreation Center

201 N Street SW Shelter Hotline: 1-800-535-7252

RAPID REHOUSING/PREVENTION

SUPPORTIVE SERVICES FOR VETERANS AND THEIR FAMILIES (SSVF)

*Rapid rehousing programs for Veterans who are homeless or at imminent risk of homelessness
Services include: housing identification, move-in and rent assistance, and case management
Veterans can only be enrolled in one SSVF program*

[Friendship Place](#)

202-658-9599 (Screening line)

[Operation Renewed Hope Foundation](#)

703-887-8117

[U.S. Veterans Initiative](#)

Outreach: 202-573-4961; Housing Assistance: 202-441-0478; Employment Assistance: 202-969-7001

Housing Counseling Services

202-667-7006

Intake hours are from 9:00-5:00pm Mon., Tues., Thurs., and Fri. and 9:00-8:00 p.m. on Wed.

Please provide income verification and writ of eviction to be eligible

Rental Assistance Hotline answered on the first business day of each month

HOMELESS PREVENTION

EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

ERAP helps low-income, District residents who are facing housing emergencies. A housing emergency is when

** To request an ERAP appointment, visit one of the following:*

[Catholic Charities](#)

(202) 338-3100

2812 Pennsylvania Avenue, SE, Washington, D.C., 20020

Housing Counseling

(202) 667-7006; Intake Scheduling: (202) 667-7339

2410 17th Street, NW, Suite 100, Washington, D.C., 20009

[Salvation Army](#)

(202) 332-5500

1434 Harvard St, NW Suite B, Washington, D.C., 20009

[The United Planning Organization](#)

(202) 562-3800

2907 Martin Luther King Jr. Avenue, SE, Washington, DC 20032

[Virginia Williams Family Resource Center](#)

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(202) 312-5510
920 Rhode Island Avenue NE Washington, D.C., 20018

UTILITY ASSISTANCE

[Low Income Home Energy Assistance Program \(LIHEAP\)](#)

Call: 311 to schedule appointment
In-person: 1207 Taylor St., NW OR 2100 Martin Luther King, Jr. Ave., SE
Online: <http://doee.dc.gov/liheap>
Assists eligible low-income District households with energy costs associated with heating and cooling;
Required documents: • Your service disconnection notice or a letter from the utility company that states the service has been disconnected (if applicable); • Your most recent utility bills (or a copy); • A

ID & BIRTH CERTIFICATES

[DHS Certified Homeless Providers for DMV Non-driver ID](#)

For full list, visit <https://dhs.dc.gov/node/1127166>
For further application instructions visit: <http://www.breadforthecity.org/wp->
For voucher for a free ID, go to one of the participating providers. Identifying documents are still

[Chevy Chase Presbyterian Church](#)

202-363-4817
1 Chevy Chase Circle NW
Tues, Wed, Fri mornings from 9a-11:30a. Arrive by 8:30a to sign-in. Up to 15 clients daily
Services: Birth certificate only

[Foundry United Methodist Church](#)

(202) 332-4010
1500 16th Street NW
VA employees may schedule appointments online; check with outreach staff for login information.

HOUSING SEARCH WEBSITES

www.SocialServe.Com	www.Apartments.com
http://portal.hud.gov/hudportal/HUD	www.apartmentguide.com
www.GoSection8.com	www.apartmentfinder.com
www.WeTakeSection8.com	www.Zumper.com
http://hcsnv.org	www.abodo.com
www.redfin.com	www.Trulia.com
www.ApartmentList.com	www.Zillow.com

HOUSING SEARCH CLINICS

Housing Counseling Services "Housing Search Clinic" 202-667-7006
2410 17th Street NW, Adams Alley, Suite 100; Every Thursday at 4pm (call to confirm)
Bread for the City "Housing Access Program" 202-265-2400
1525 7th Street NW,; Every Wednesday at 12pm (call to confirm - arrive between 8:30am-11am for intake)

PREPARED FOOD SERVICES

[SOME](#)

202-797-8806
71 O Street NW, Washington
Breakfast 7a - 9:30a daily; Lunch 11a - 1p daily

[Miriam's Kitchen](#)

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202-452-8926 x234
2401 Virginia Ave, NW, Washington
Breakfast 6a -10a M-F

Sacred Heart Dinner Program

M-F 4:30-6:00 pm
3211 Sacred Heart Way, NW (16th and Park Rd)

Father McKenna Center

202-842-1112
900 North Capitol St, NW
Food Pantry, Mon-Fri (11am-12pm)

Capitol Hill Group Ministry, Shirley's Place

202-544-3150
1338 G Street SE, Washington
Meals, Day Center

Charlie's Place

202-232-2995
1830 Connecticut Avenue, NW, Washington
Meals and groceries, Day Center

Thrive DC

202-737-9311
1525 Newton Street NW, Washington
Meals, Case Management

Martha's Table

202-328-6608
2114 14th Street NW, Washington
Food pantry

Chevy Chase Presbyterian Church, Transition Assistance Program (TAP)

(202) 363-4817
1 Chevy Chase Circle, Washington
Services: Assistance to obtain identification documents needed for employment, short-term

FOOD PANTRIES

Bread for the City

202-561-8587 - SE DC
Pantry Hours: 9a-4p, Mon, Tues, Wed, 9a-3pm Thurs
SSN card, Picture ID, Proof of Residence, Last paycheck stub, Proof of income, Proof of disability
Serves NW, SW, or SE DC, elderly, disabled, or parent with children between 1 and 17

Capitol Area Food Bank

202-526-5344
No longer hosts pantry hours
Individual service not provided

Catholic Charities - NE Family Center

202-526-4100
Pantry Hours: Mon-Fri 9a-5p

Central Union Mission

202-745-7118
Pantry Hours: Mon 10a-1p

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Serves DC only, Need Residency Verification, Age, Children in Household, Picture ID

[Church of the Brethren](#)

202-546-8706

Pantry no longer operates as of 9/29/17

[D. C. Central Kitchen: First Helping](#)

425 2nd Street, NW Washington, DC

FOOD PANTRIES

Emory Beacon of Light

202-829-5732

[Lutheran Church of the Reformation](#)

202-543-4200

Pantry Hours: Mon-Thurs 9a-4p Closed on holidays

Serving DC, Referral form from DC -DHS or Capitol Hill Group Ministry

[Peoples Congregational United Church](#)

202-829-5511

Pantry Hours: Fridays: 9:30a-11:30a (closed 1st Fridays of the month)

Written referral, Picture ID, Verify available opening prior to sending veteran

[Plymouth Congregational United Church of Christ](#)

202-723-5330

3rd and 4th Saturday of the month

Picture ID, Written Referral with name, address, phone, SSN, Reason for referral, Family Size, and Ages

[Salvation Army - Social Service Office](#)

202-332-5000

Pantry Hours: Wednesday Only 10a-2:00p

[St. Anthony Catholic Church](#)

202-526-8822

Thursdays: 10a-2pm

Proof of residence documentation, must reside between Crittenden, Rhode Island, 4th to 18th St

[The United Church](#)

202-331-1495

Held twice a month 10am-12pm (Please call to confirm dates)

CELL PHONE PROVIDERS

Access Wireless

800-464-6010

100-750 free minutes and unlimited texts per month, plus 50-200mb data

Assurance Wireless

888-898-4888, www.assurancewireless.com

350 free minutes, unlimited free texts, 500 mb free data per month

Safelink Wireless

1-800-SAFELINK (723-5346), www.SafeLinkWireless.com

Unlimited minutes and texts, 500 Mb of data

[HOPE One Source](http://dc.hopeonesource.org)

<http://dc.hopeonesource.org>

Connects individuals and veterans to cell phones

CLOTHING, LAUNDRY & SHOWERS

[Community Resource and Referral Center \(CRRC\) *Veteran's only](#)

202-636-7660

1500 Franklin Street NE

Hours: 24 hours/7 days a week

Bread for the City

1640 Good Hope Road SE 202-561-8687

Clothing Room is Tuesday, Wednesday, Thursday 10am-2pm

[SOME](#)

202.797.8806

71 O Street NW, Washington - 202-797-8806

Clothing (8:30a-11a; Tues and Fri only)- Bring ID

[Father McKenna Center](#)

900 North Capitol St, NW

Clothing closet (men only); every other Tue

[Martha's Outlet](#)

2114 14th Street NW, Washington - 202-328-6608

Free, high-quality clothing, shoes, linens, and household furnishings

[Charlie's Place](#)

1830 Connecticut Avenue, NW, Washington - 202-533-9210

Services: Laundry

[Thrive DC](#)

202-737-9311

Services: Showers Men Mon-Fri 8.30AM-11.30AM, Women 3PM-5PM, and laundry by appointment

[Bethany Women's Center](#)

(202) 939-2076

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1333 N Street NW

Services: Showers Mon-Fri 7.30AM-4PM, laundry by appointment

[Mt. Vernon Place United Methodist Church](#)

202-347-9620

900 Massachussets Ave NW

Services: Showers Tue/Thur 6AM-8AM, Sun 8AM-10AM

EMPLOYMENT

[Mayor's Office of Veterans Affairs \(resume assistance; claims assistance; benefits workshops\)](#)

1350 Pennsylvania Ave, NW

(202) 724-5454

[American Job Center \(DOES for veterans only\)](#)

3720 MLK Ave SE

202-741-7747

[Project Empowerment \(DOES\)](#)

4058 Minnesota Ave, NE

Veterans Program Coordinator, Chris Rollins: 202-698-6288 (o); 202-345-4182 (cell)

[Goodwill of Greater Washington Training Center](#)

2200 South Dakota Ave, NE

(202) 636-4225

[AimHire \(Friendship Place - Homeless DC residents\), Veterans First Program](#)

202-248-9599; 202-364-1419 or 202-248-3594

[SOME Center for Employment Training](#)

2300 MLK Avenue SE, 4th Fl.

Washington, DC

202-292-4460

[Thrive DC](#)

202-737-9311

[United Planning Organization \(UPO\) Adult Education and Training](#)

202-562-3800

[Jobs Have Priority, Inc \(Employment and Education Services\)](#)

1526 Pennsylvania Avenue, SE

202-544-9128 or 202-544-9096

[STRIVE DC, Inc. \(Employment Services\)](#)

202-484-1264

[Jubilee Jobs \(Job Preparation and Placement\)](#)

2712 Ontario Road NW

(202) 667-8970

[AmVets Career Center](#)

301-683-4032

[Linden Resources/Vets Ready 2 Work](#)

703-521-4441 x7

Eligibility: Wounded warriors and Veterans with disabilities

[Easter Seals](#)

Main Office: 301-588-8700

WASHINGTON DC RESOURCE GUIDE

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Lead Employment Specialist, Robert Simpson: 301-920-9715 rsimpson@eseal.org

Lead Employment Specialist, Robert Matthews: 301-920-9720

US Vets

202-573-2168; 202-734-8276; 202-805-1998; 202-805-1984

FINANCIAL ASSISTANCE (VSO/CHARITABLE)

[https://nrd.gov/resource/search?subject=Other Services %26 Resources%2FVeterans Service Organizations](https://nrd.gov/resource/search?subject=Other%20Services%26Resources%2FVeterans%20Service%20Organizations)

Aid Our Veterans, Inc. <http://www.aidourveterans.net/> 410-391-8721

The Red Cross Service to the Armed Forces <http://www.redcross.org>

USA Cares <http://www.usacares.org> 1-800-773-0387

VFW Unmet Needs www.vfw.org 1-866-789-6333

Coalition to Salute America's Heroes <http://www.saluteheroes.org>

Operation Homefront 1-8777-264-3968; 210-549-4600

www.arfr.org; www.operationfamilyfund.org; www.afas.org; injuredmarinesfund.org; www.rebuidhope.org

LEGAL COUNSELING/CLAIMS ASSISTANCE

Veterans Legal Assistance Project DC, NLSP

680 Rhode Island Avenue NE, Washington: 202-832-NLSP (6577)

Walk-in or call, Mon, Wed, Fri between 10a-3p

Washington Legal Clinic for the Homeless

202-328-5500

Services: Housing and shelter related advocacy

Legal Aid Society

202-628-1161

Services: General legal assistance

University Legal Services

202-547-4747

Services: Disability rights advocacy

Bread for the City

202-265-5500

Services: General legal assistance

American Legion

(410) 230-4420; Call first to make appt.

2121 Wisconsin Avenue, NW, Suite 68

VA Disability Claims and other types of legal assistance

Catholic War Veterans

(703) 549-3622

VA Claims assistance to veterans of any or no faith

Mayor's Office of Veteran's Affairs

(202) 724-5454

OutServe-Service Members Legal Defense Network (SLDN)

(800) 538-7418

Assists gay, lesbian, and transgender service members with discharge upgrades

Paralyzed Veterans of America

(866) 734-0857

801 18th Street NW

VA claims assistance to veterans. Screening begins with call to national hotline.

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Veterans Consortium Pro Bono Program

(888) 838-7727

Assists veterans with claims denied by Board of Veterans Appeals and seeks further legal help

Veterans of Foreign Wars

(202) 543-2239; Call in advance

200 Maryland Ave., N.E.

VA claims assistance

Vietnam Veterans of America

(301) 585-4000; Call ahead, Hours: Mon-Thurs 10a-3p

8719 Colesville Rd., Suite 100, Silver Spring, Maryland 20910